**Title**: Unsolicited Commercial/Bulk E-Mail: Blocking Criteria  

**Type**: Standard  

**Category**: General  

**Status**: Approved  

**Approved**: 01/14/2004  

**Revised**: 04/17/2008  

**To Be Reviewed**: 06/04/2017  

**Scope**: Applies to all e-mail messages processed by the City of Albuquerque.  

**Standard**: The City may employ technological measures to restrict inbound e-mail messages based upon message source, destination, content, or any combination thereof. These measures may include but are not limited to:  

- access maps;  
- content filters;  
- reputation services;  
- anti-forgery services;  
- antivirus programs;  
- DNS-based block lists (DNSBLs).  

The City may also locally block e-mail from other addresses, domains and networks for several reasons, including but not limited to:  

- active/unresolved/unresponsive to abuse complaints;  
- failure to observe RFC 2821 (SMTP) or RFC 3463 (ESMTP) status codes from our mail relays;  
- failure to observe our DNS MX records as published;  
- failure to provide RFC 2821-compliant server identification ("domain literal") for mail relays connecting to the City's mail relays;  
- failure to provide valid DNS PTR ("reverse lookup") records for mail relays connecting to the City's mail relays which properly identify the sender's domain;  
- messages sent from mail relays other than the sender's approved relays, published using an RFC 4408 (e.g., SPF version 1) or RFC 4871-compliant (e.g., DKIM) scheme;  
- falsifying of message headers or providing false or deceptive information as to message source, originator, subject or routing;  
- sending messages which masquerade as originating from or transiting our domains and/or networks;  
- operation or use, knowingly or unknowingly, of "open relays";  
- participation, knowingly or unknowingly, in "denial-of-service"
attacks against our systems and/or networks;
- launching probes against our systems/networks with the intent of exposing potential vulnerabilities;
- "spidering" our websites with the intent of "harvesting" e-mail addresses;

Sending messages which in any way violate the New Mexico Unfair Practices Act or the federal CAN-SPAM Act of 2003.

**Rationale**

Provides senders with the City's technical standards for accepting legitimate e-mail messages.

See also:

- New Mexico Unfair Trade Practices Act (57-12-1 et seq NMSA 1978).