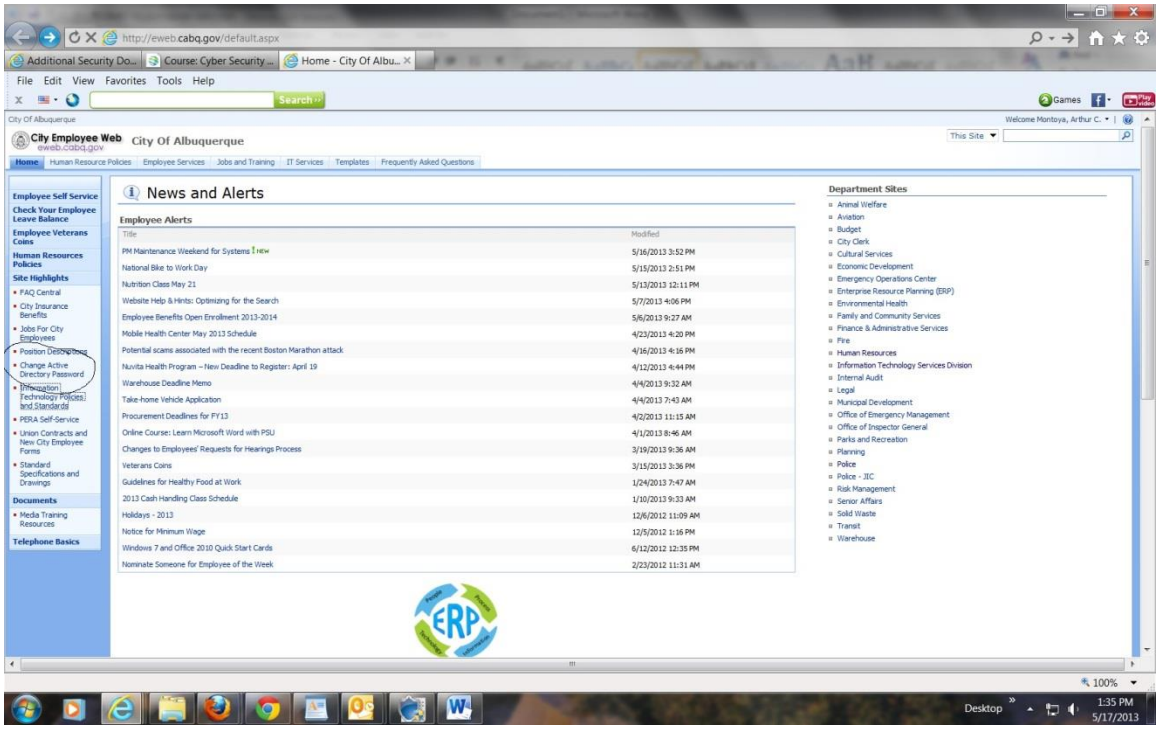
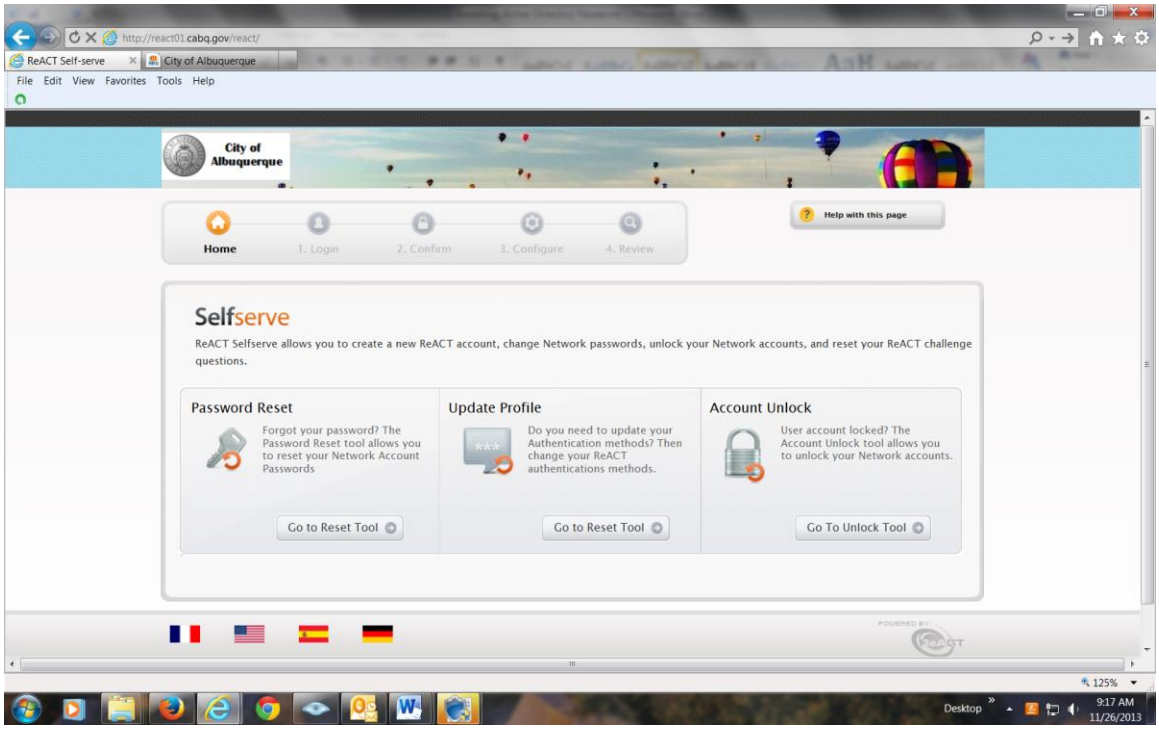
Instructions for changing your Active Directory password

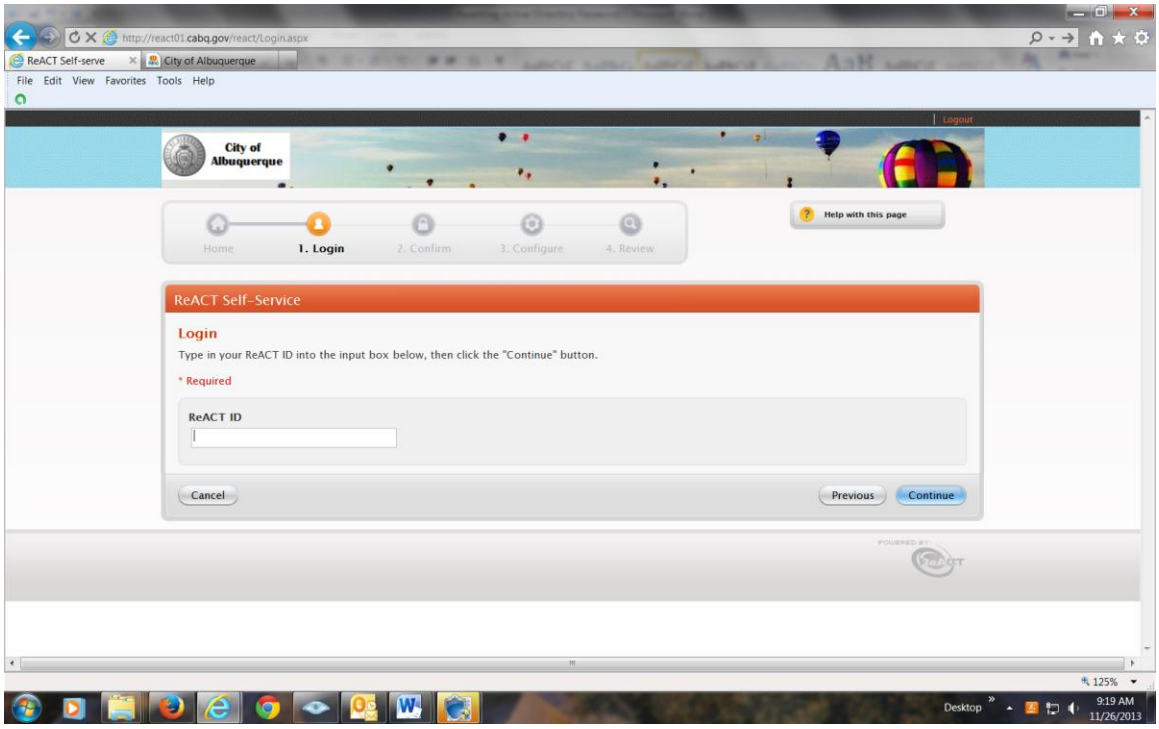
1. Open up Internet Explorer
2. On the right column, click on “Change Active Directory Password”



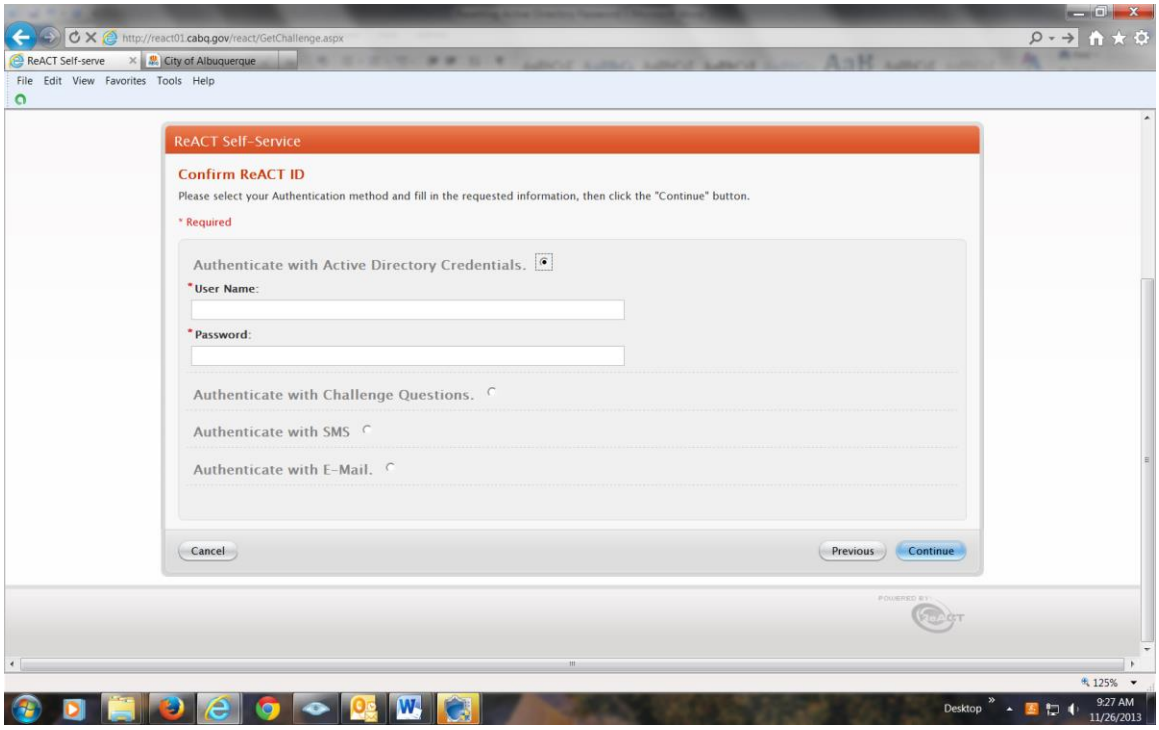
You should now be on the self-service site.



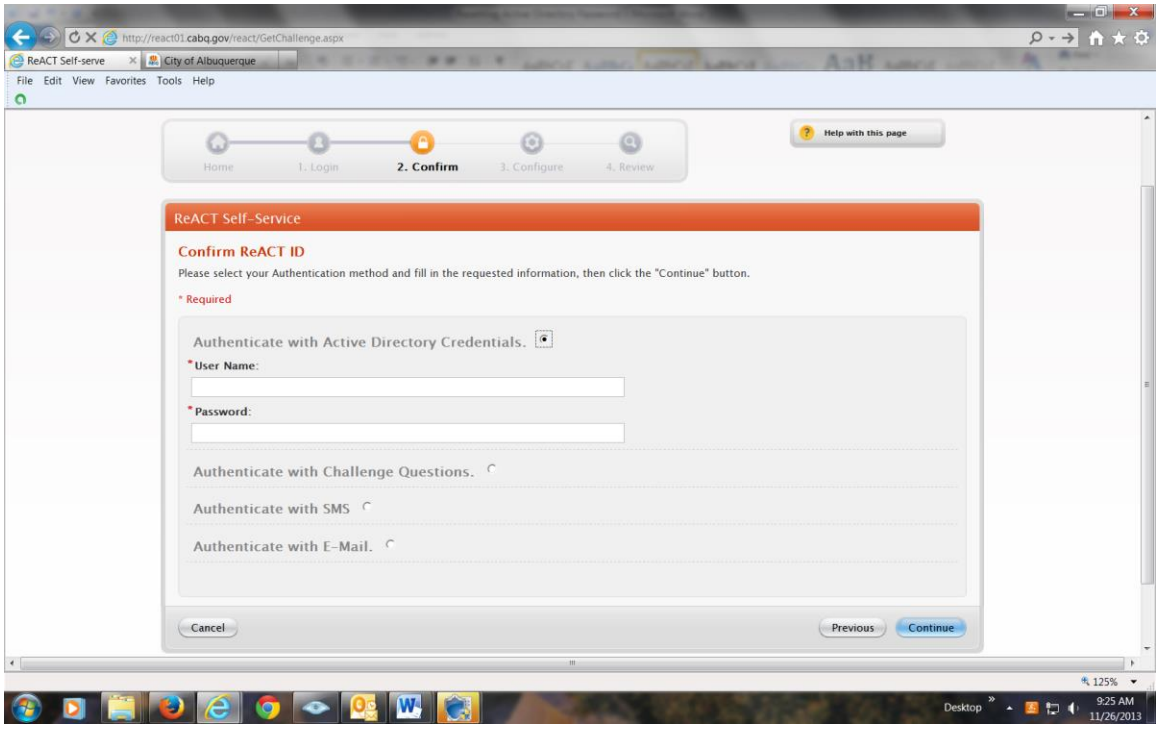
3. From the Password Reset option, Select the “Go to Reset Tool”



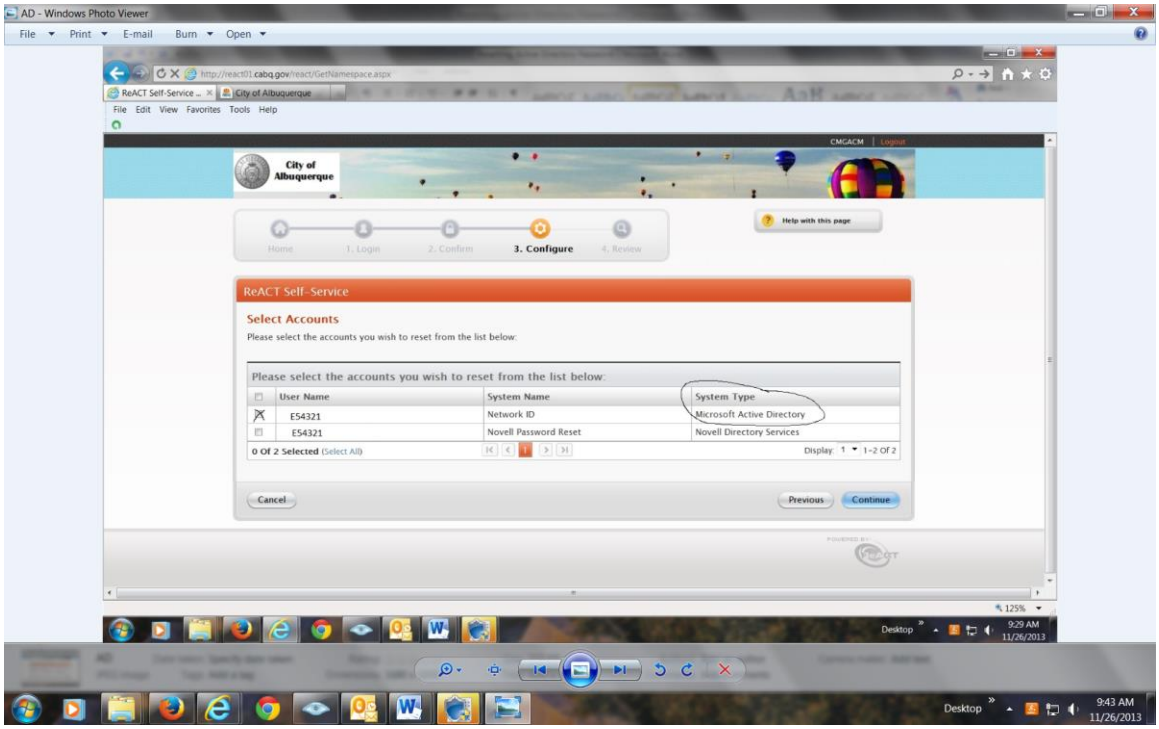
4. The ReACT ID is the login name you use to authenticate to Active Directory. Type in your user login name and hit continue.



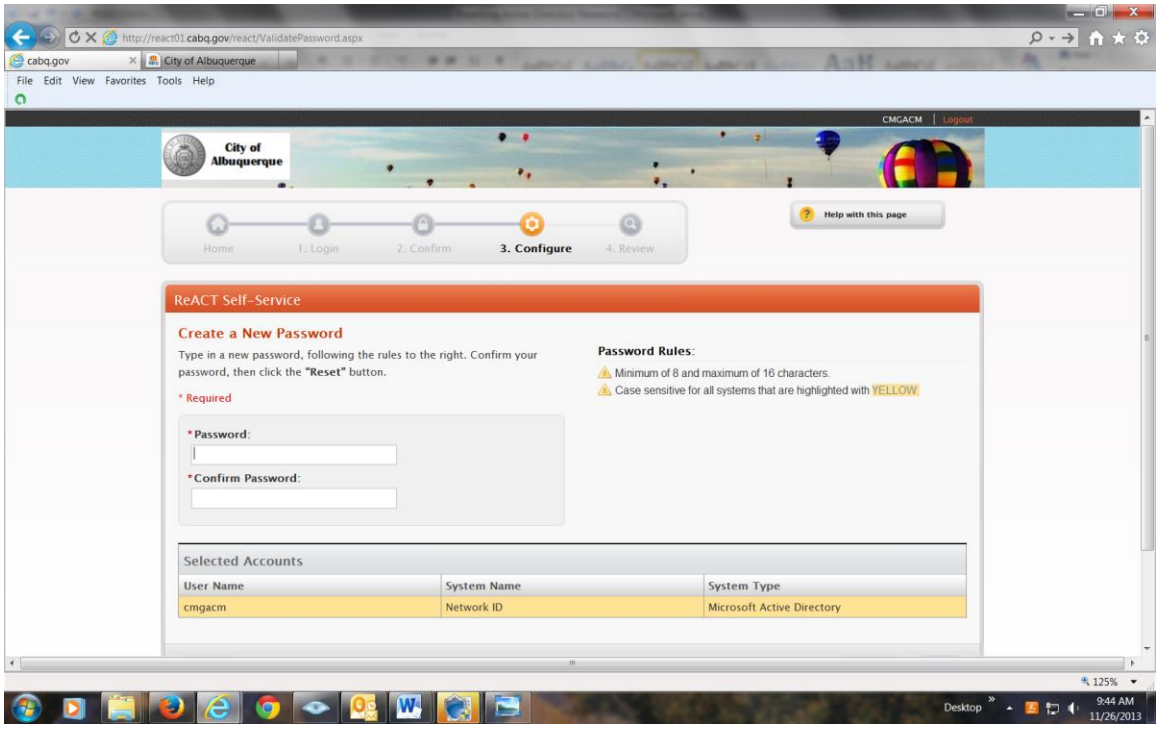
5. On the Confirm ReACT ID page, choose the “Authenticate with Active Directory Credentials” button.



6. Type in your "User Name and your current "Password" and Continue.



7. Select the "User Name" account with the "System Type" Microsoft Active Directory.



8. Type in new "Password" and "Confirm Password"
9. Verify by logging out and logging in using the new password.

Note: Remember, once your password is changed in Active Directory, you will have to change the password on your mobile device to continue to receive email. Instructions for changing these passwords can be found at [Changing your mobile device Password (IPhone and Android)](#).

If you have problems resetting your password contact the ITSD Help Desk for assistance.