

Albuquerque Journal

Presbyterian to open 13th metro-area location

By Steve Sinovic

Journal Staff Writer

Sept. 10, 2016

Presbyterian Healthcare Services will open its 13th primary care clinic in the metro area on Monday.

The 26,000-square-foot clinic at 4588 Paradise NW, which cost \$8.8 million to build, is a multi-purpose facility. It not only expands primary services to the growing population on the West Side, but offers urgent care as well.

The clinic is on a 5-acre site on the south side of Paradise at Eagle Ranch that Presbyterian bought in 2009.

It replaces the existing Presbyterian Urgent Care clinic at 1648 Alameda.

Primary Care services at the new location will employ 21 people, including one primary care doctor, physician assistants, nurse practitioners, pharmacist clinicians, a care manager, case manager and behavioral health clinician. Most employees have transferred from other Presbyterian Medical Group locations in the Albuquerque area. But several are new hires.

The clinic also has a TriCore Reference Laboratories facility and radiology services on site. The Paradise clinic has expansion possibilities as the patient load grows.

"We're very excited about our new workplace and ready to welcome patients here," said Dr. Natalie DeBassige, a family physician and the clinic's care team leader. She touted Presbyterian's patient-centered medical home model, in which providers can coordinate with Presbyterian's multidisciplinary team when additional medical or surgical care is required.

The care philosophy is not a "my patient/your patient" kind of model, said DeBassige. "It's most definitely an 'our' patient approach.

"We also understand how busy our patients are and how much convenience means to them," she said.

Convenience means urgent care services that are available seven days week, where individuals can arrive after minimal travel time and park easily. The last appointments are scheduled at 10 p.m. during the work week; on weekends, urgent care patients can be seen until 4 p.m.

During a recent tour of the facility, DeBassige proudly pointed out some of the unique design features and patient amenities. In the reception areas are self-check-in kiosks, which streamline the admittance process, working much like those in airports. The kiosks are also staffed by guest relations specialists who can answer questions and provide additional guidance.

DeBassige said medical staffers will be able to do telephone and video visits at the new clinic.

Scheduling 998-1717