

Go to the reset password screen <http://react01.cabq.gov/react>



Select the "Update Profile selection and the enter your AD login AD e.g.ennnnn or DFAabc

ReACT Self-serve - Mozilla Firefox

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react01.cabq.gov/react/Login.aspx

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City of Albuquerque

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ReACT Self-Service

Login

Type in your ReACT ID into the input box below, then click the "Continue" button.

* Required

ReACT ID

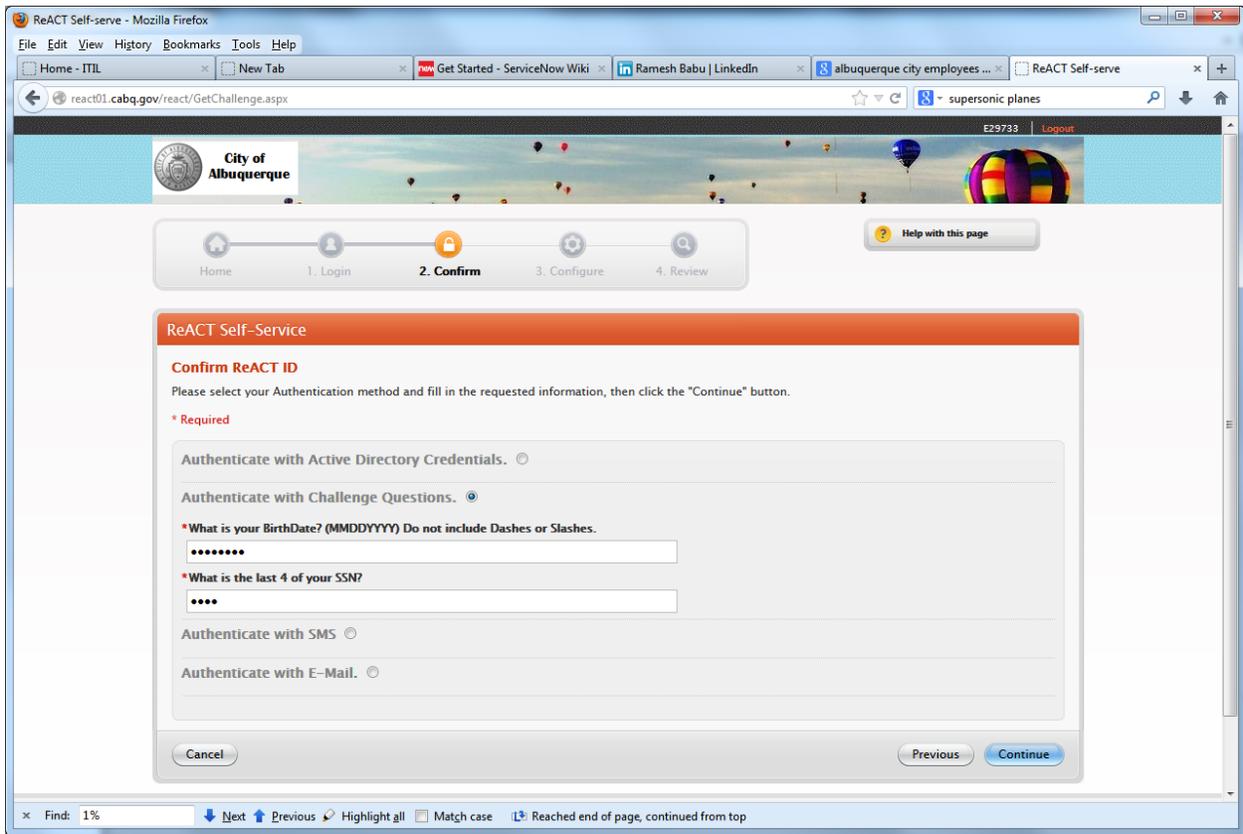
e00000

Cancel Previous Continue

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Enter the challenge questions posed to get started.



Click on the "Modify" box

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react01.cabq.gov/react/updateProfile.aspx

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ReACT Self-Service

Configure/Update Your Authentication Methods

Update your Recovery Methods. Click 'Finish' button when you are done with your profile update.

* Required

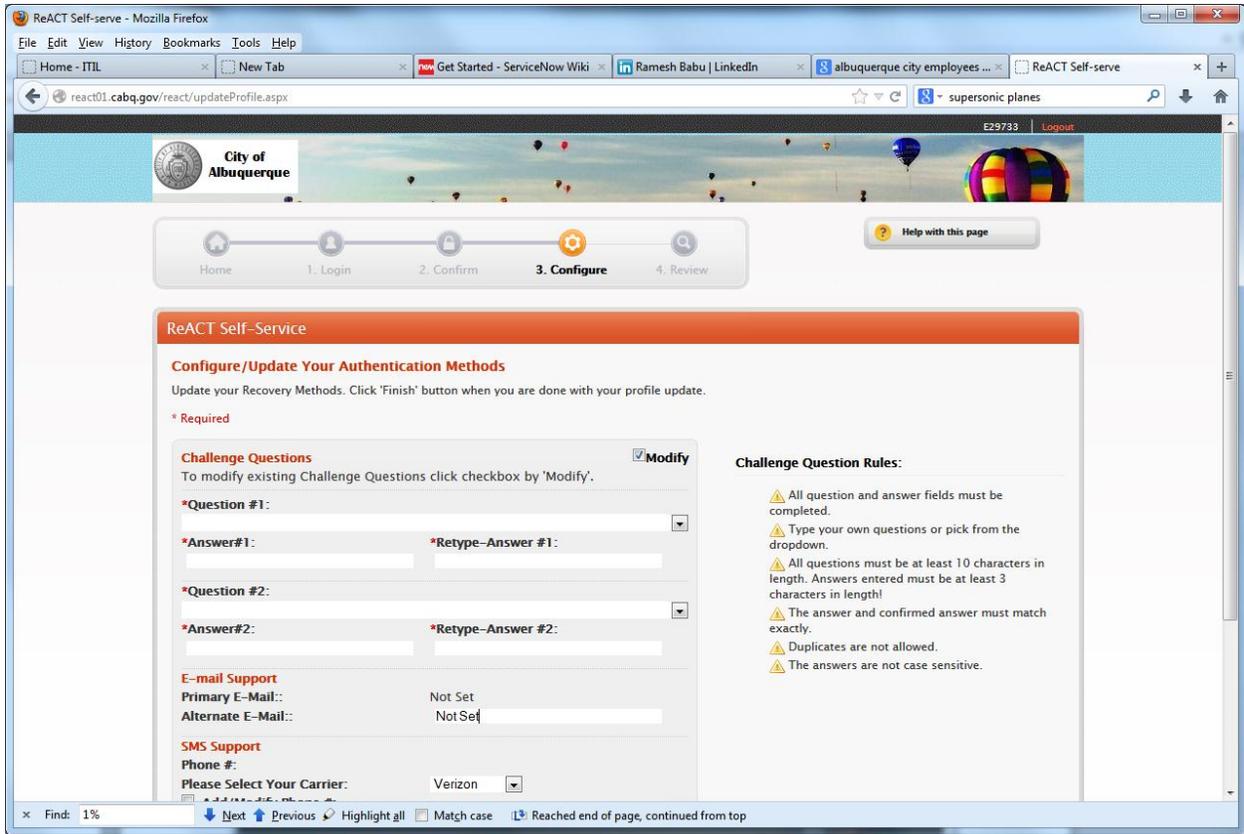
Challenge Questions Modify
To modify existing Challenge Questions click checkbox by 'Modify'.

E-mail Support
Primary E-Mail:: Not Set
Alternate E-Mail:: Not Set

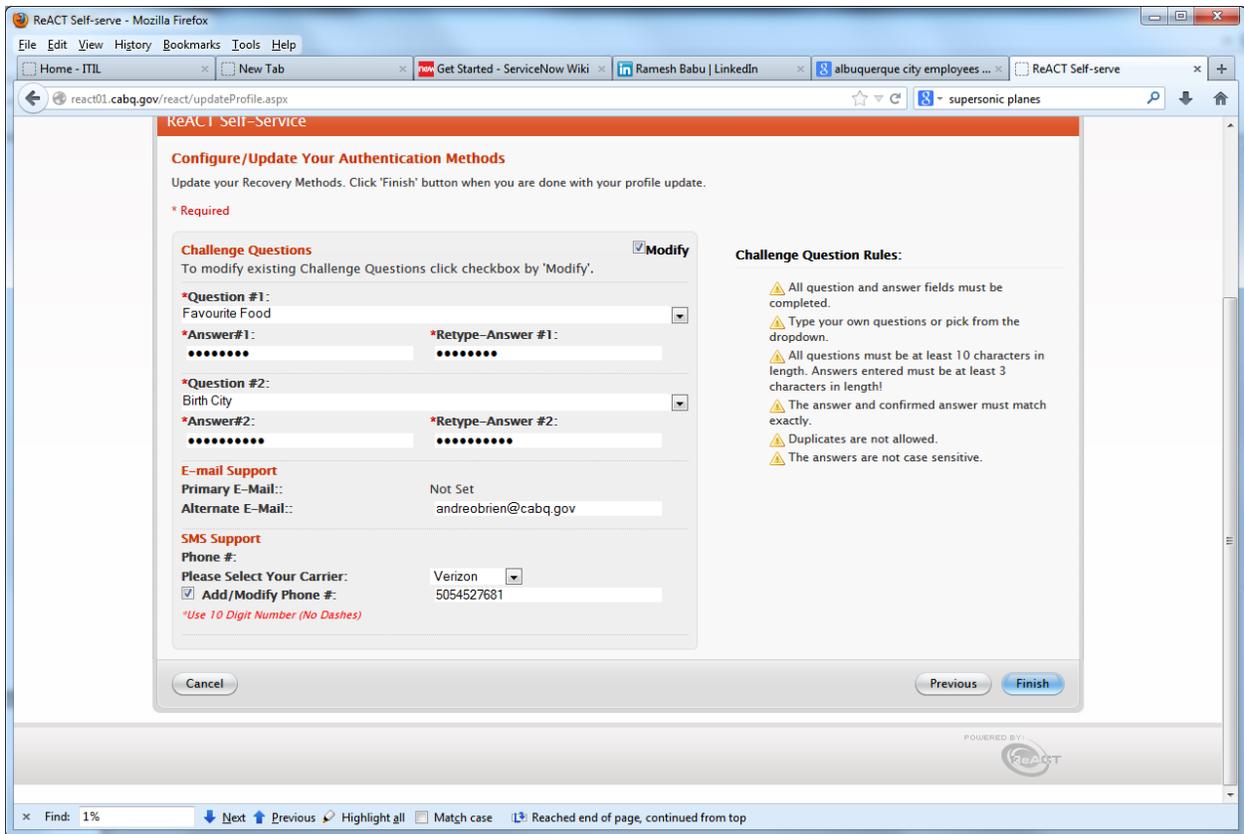
SMS Support
Phone #:
Please Select Your Carrier: AT&T
 Add/Modify Phone #:
**Use 10 Digit Number (No Dashes)*

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Enter your new details for example



Now go back to the main screen and select password reset.

ReACT Self-serve - Mozilla Firefox

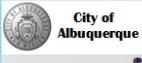
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 **City of Albuquerque**

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ReACT Self-Service

Confirm ReACT ID

Please select your Authentication method and fill in the requested information, then click the "Continue" button.

* Required

Authenticate with Active Directory Credentials.

Authenticate with Challenge Questions.

* Favourite Food

* Birth City

Authenticate with SMS

Authenticate with E-Mail.

Cancel Previous Continue

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